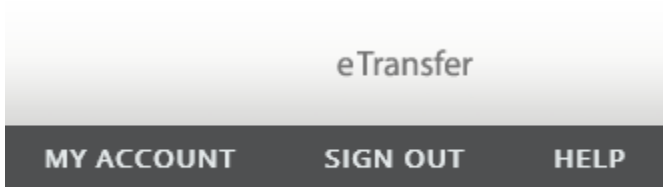


If you are having issues logging in to File Transfer or System Documentation for CSI or CalOMS Tx, please follow these steps to correct the issue. If you have any questions, please email us at bhis@dhcs.ca.gov

We apologize for any inconvenience.

1. Click "SIGN OUT" form MoveIT

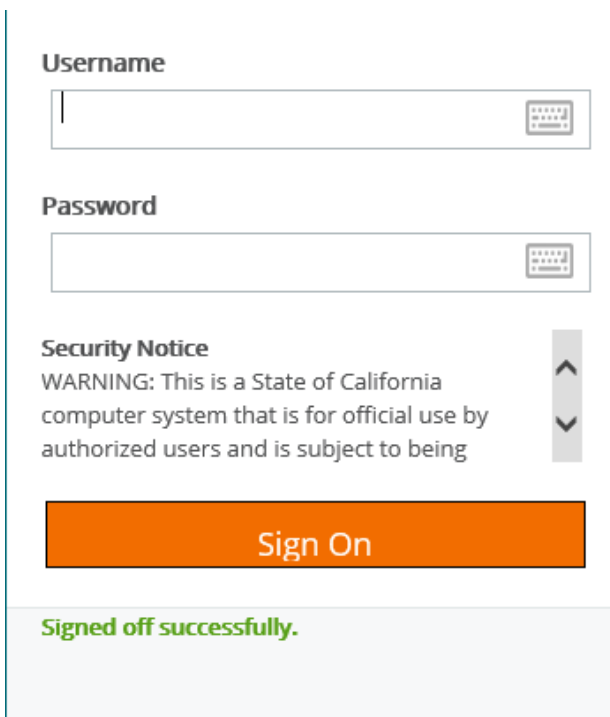


2. User will be taken to the following screen. Click "**NO**" on this screen.
Sign Out

Sign Out of SAML Session

Your session was authenticated by a third-party Identity Provider using SAML. Do you want to sign out of your Identity Provider session as well?

3. User will be taken to the following login screen. Please make sure user enters **BHIS Username and password** on this screen

A screenshot of a login form. It has a white background with a thin blue border. At the top is the label "Username" above a text input field with a small icon on the right. Below that is the label "Password" above another text input field with a small icon on the right. Underneath is a "Security Notice" section with a warning message and a vertical scroll bar. At the bottom is a large orange button with the text "Sign On". Below the button, a light grey box contains the text "Signed off successfully." in green.